

DIANA

HOTELS COLLECTION



Our commitment to health, safety and security

The health, safety and well-being of our customers and our associates remains our top priority as of the recent evolution of the COVID-19 pandemic.

As a result, Diana Hotels Collection has implemented a protocol for each of its hotels. We are enforcing daily strict sanitary conditions by strengthening hygiene, cleanliness and safety procedures.

Please find below the details of this protocol for a safe stay. Our operations manager, responsible and referent "COVID-19 protocol" controls scrupulously its application on a regular basis.

- All common areas as well as all surfaces are regularly disinfected using a virucidal product.
- Installation plexiglass protection at the reception.
- Hydroalcoholic solutions as well as masks are supplied to our guests.
- Reinforcement of the cleaning standard operating procedures of the rooms and use of virucidal products on all areas and surfaces.
- The use of credit cards for any transaction is highly recommended.
- Invoicing is done automatically and can be sent by email.

17/02/2022